



# TK Elevator – Australia & New Zealand

## HSEQ Management System

### QUALITY POLICY - HSEQ-POL-05 (V7)



#### 1. Purpose of Policy

TK Elevator (the Company) have established this quality policy to be consistent with the purpose and context of our organisation. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers' regulatory and legislative requirements as well as our commitment to continually improve our management system.

#### 2. Customer Focus

As an organisation TK Elevator have made a commitment to understand our current and future customers' needs; meet their requirements; and strive to exceed their expectations.

#### 3. Leadership

TK Elevator's Top Management are committed to our Quality Management System (QMS) (which forms part of our HSEQ Management System) creating and maintaining a working environment in which people become fully involved in achieving our objectives and targets.

#### 4. Resources

TK Elevator through the provision of training and skill development of our employees, the sharing of knowledge and information and by management providing sufficient resources of both physical, technological and equipment, aim to overcome any challenges and achieve success.

#### 5. Support

TK Elevator Top Management provides support and encouragement to our management team to demonstrate their leadership as it applies to their areas of responsibility.

#### 6. Engagement of People

TK Elevator recognises that people are the essence of any good business and that their full involvement and support of the Quality Management System enables their abilities to be used for mutual benefit to themselves and the organisation.

#### 7. Process Approach

TK Elevator understands that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.



**TK Elevator – Australia & New Zealand**  
**HSEQ Management System**  
**QUALITY POLICY - HSEQ-POL-05 (V7)**



**8. Improvement**

TK Elevator are committed to achieving continual improvement across all aspects of our Quality Management System with this being one of its main annual objectives.

**9. Evidence-Based Decision Making**

TK Elevator are committed to only make decisions relating to our QMS following an analysis of relevant data from measurement monitoring of our processes and information.

**10. Relationship Management**

TK Elevator recognises that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

**11. Risk Management**

TK Elevator undertakes risk management processes in all areas that may impact upon our Client's expectations, or our products and services.

Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, charitable, regulatory and legislative responsibilities and obligations.

We have produced quality objectives which are aligned with this policy and are located in document QF03 – Objectives and Targets.

This policy is available / communicated to all interested parties as well as being made available to the wider community through its publication on our Website and as determined by Top Management or upon request.

**David Husoy**  
**Managing Director**

**Date: 30 May 2023**